

Uncovering previously undiagnosed medical conditions to improve patient care with IKS Health clinical chart review

Clinical chart review study methodology

IKS Health analyzed charts for 70,000 patients through a Clinical Chart Review across four healthcare organizations. The analysis focused on several key areas within the charts: hierarchical condition category (HCC) recommendations in v28, average risk adjustment factor (RAF) score improvement, revenue growth from accepted recommendations, and return on investment (ROI).

Challenge

- Inaccurate risk assessment and gaps in patient care result from a shortage of resources, such as staff, software, and limited data availability
- Limited ability to properly recognize previously undiagnosed conditions that significantly impact the quality of care for patients.

IKS Health clinical chart review solution

- IKS Health clinicians conducted a detailed analysis of the last two years of patient records suspect new diagnosis and capture previously undiagnosed HCC eligible chronic conditions
- IKS Health clinicians shared non-validated HCC recommendations and inferred diagnosis for client physician review and bi-directional feedback.
- Once a HCC recommendation was made, it was assigned to the client for review.

Impact delivered

18%
Patients with net new HCCs

36 points
Improvement in RAF score per patient under v28

Results

- IKS Health prospective clinical chart review positively impacted the overall quality of care by uncovering previously undiagnosed conditions for patients
- IKS Health clinicians suggested codes saw a **78% clinician acceptance rate** across 4 organizations, leading to a:
 - **5-10X ROI in MA shared savings**
 - **10-20X ROI in ACOs**
 - **15X ROI in MA full risk**