

# Reduced coding costs and ensured documentation accuracy with IKS Health coding solution

## Client profile

One of the largest primary care-led clinician enterprises, providing patient care through traditional free-standing clinics, co-located clinics, and management services organization infrastructure to succeed in risk adjusted reimbursement models.

## Challenge

- Rapid business expansion resulted in a need for a reliable, efficient coding partner to support rapid business expansion and deliver accurate, compliant coding
- Provide a differentiated experience to clinicians so they can concentrate on delivering exceptional patient care and improving population health outcomes

## Solution

- Deployed IKS Health's coding solution to analyze historical coding patterns and identify documentation gaps requiring intervention
- Established clinician-level benchmarks on coding patterns, ICD-10 capture rates and compared to adjusted national benchmarks
- Created a reporting and governance mechanism to evaluate clinician-level performance, post-IKS solution implementation, focused on relative value units (RVUs) per visit, E/M levels, and screenings coded per visit
- Reviewed current charts to identify the level of compliance and the impact of CMS' guidelines on coding for 2021

## Impact delivered

**10%**

Improvement in work RVUs per visit

**35%**

Reduction in coding costs

## Results

- Improved coding accuracy
- Ensured documentation gap closures to secure coding compliance