

Enhanced clinical documentation quality and improved clinician productivity with IKS Scribble™

Client overview

A full service, community and regional teaching hospital serving patients from over 20 towns in Massachusetts. This non-profit, acute-care facility is committed to providing exceptional healthcare services in primary care and specialty physician

Challenge

- Clinician burnout due to increasing clinical documentation burden
- Gaps in clinician productivity and patient access post implementation of new EHR across the health system

Solution

- Identified clinicians based on practice patterns and their willingness to adopt the solution
- Collaborated with clinicians and practice management to train on leveraging the capabilities of IKS Scribble™ for achieving personalized practice goals
- Ensured continued engagement of each clinician with a dedicated virtual physician partner on clinical documentation and during practice

Impact delivered

7%

Work relative value units gained per physician per month

9%

Increase in visits per physician per month

11%

Increase in gross charges per month

Results

- Physician started the visit with IKS Scribble™, and engaged more with the patient, not worrying about encounter notes
- Clinically accurate charts were created by IKS' physician and delivered to the clinician the next morning for review

“I don't have to write my notes at night. In between visits, I am not trying to enter information and I can look at my labs, phone calls, etc. I can engage more with patients as opposed to worrying about writing all their stuff down, particularly in a very long winded patient.”

— Internal medicine physician