

# SUCCESS STORY

## Value-Based Care

# Uncovering Previously Undiagnosed Medical Conditions to Improve Patient Care with IKS Health Clinical Chart Review



## CLINICAL CHART REVIEW STUDY METHODOLOGY

IKS Health analyzed over 125,000 charts through a Clinical Chart Review across four healthcare organizations. The analysis focused on several key areas within the charts: hierarchical condition category (HCC) recommendations, average risk adjustment factor (RAF) score improvement, revenue growth from accepted recommendations, and return on investment (ROI).

## HEALTHCARE ORGANIZATION CHALLENGE

- Inaccurate risk assessment and gaps in patient care result from a shortage of resources, such as staff, software, and limited data availability
- Limited ability to properly recognize previously undiagnosed conditions that significantly impact the quality of care for patients.

## IKS CLINICAL CHART REVIEW SOLUTION

- IKS Health clinicians conducted a detailed analysis of the last two years of patient records to capture previously undiagnosed HCC eligible chronic conditions
- IKS Health clinicians shared non-validated HCC recommendations and inferred diagnosis for client physician review and bi-directional feedback.
- Once a HCC recommendation was made, it was assigned to the client for review.

## RESULTS

- IKS Health Clinical Chart Review **positively impacted the overall quality of care** by uncovering previously undiagnosed conditions for patients
- IKS Health clinicians were able to find an average of **0.70 more potential HCCs per chart**, leading to a **19X return on program investment**
- Across 4 diverse clients, the IKS Clinical Chart Review program led to a **0.207 improvement in RAF score** per patient.

## IMPACT DELIVERED

(Jan 2023 - Dec 2023)

# 0.70

More potential HCCs per chart

# 0.207

Improvement in RAF score per patient

# \$74.65M

Potential increase in revenue across 4 healthcare organizations



To learn more about IKS Health Value-Based Care, contact us today at [info@ikshealth.com](mailto:info@ikshealth.com).

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